

## QUALITY POLICY

Our mission is to be the global leader in the fluid coupling industry.

Customer satisfaction and continual improvement are critical to our success.

Battlefield achieves this by:

- Fostering ethical behavior
- Empowering our employees with processes to manufacture safe and reliable products
- Championing the benefits of performance improving initiatives
- Understanding the current and future needs of our customers through on-going customer engagement and dialogue
- Ensuring that employees are knowledgeable, so customer product solutions are provided quickly and efficiently
- Promoting employee growth by providing relevant training and skill development
- Incorporating technological advances to provide the most modern and future proof products available
- Strengthening our strategic partnerships with suppliers that share our values and quality objectives
- Ensuring compliance with statutory, regulatory and customer requirements
- Continually reviewing our quality management system to maximize effectiveness

***Battlefield's success is measured by the satisfaction of our employees, customers, and suppliers.***

**Steve Fenton**



**President  
February 3, 2022**